



Praveen Kumar &lt;praveenkr6664@gmail.com&gt;

**Booking Confirmation on IRCTC, Train: 12020, 01-Nov-2025, CC, BKSC - HWH**

1 message

ticketadmin@irctc.co.in <ticketadmin@irctc.co.in>  
To: praveenkr6664@gmail.com

Fri, Oct 31, 2025 at 10:19 AM

This is a system generated mail. Please do not reply to this email ID. (1) Call our 24-hour Customer Care (2) For IRCTC related queries use - <https://query.irctc.co.in>



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**IRCTC Bus Booking Portal**  
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**From 01st July 2025, Aadhaar authentication of IRCTC user profile is mandatory to book Tatkal and Premium Tatkal tickets.**

**Ticket Confirmation**

Dear PRAVEEN KUMAR(User Id: praveek6),

Thank you for using IRCTC's online rail reservation facility. Your booking details are indicated below.

PNR No. :	6160492776	Train No. / Name :	12020 / SHATABDI EXP	Quota :	TATKAL
Transaction ID :	100006143958629	Date & Time of Booking :	31-Oct-2025 10:09:16 AM HRS	Class :	CHAIR CAR
From :	BOKARO STL CITY (BKSC)	Date of Journey :	01-Nov-2025	To :	HOWRAH JN (HWH)
Boarding At :	BKSC	Date Of Boarding :	01-Nov-2025	Scheduled Departure* :	01-Nov-2025 16:00
Reservation Up to :	HOWRAH JN ( HWH)	Scheduled Arrival :	01-Nov-2025 21:20	Adult: 1	Child: 0
Passenger Mobile No :	9234046664	Distance :	308KM	Insurance (No. of Psng) :	1

**Passenger Details**

Sl. No.	Name	Age	Gender	Catering Service Option	Status	Coach	Seat / Berth / WL No
1	PRAVEEN KUMAR	32	Male	NON VEG	CNF	C3	9

**Fare Details (Inclusive of GST)**

Ticket Fare	Convenience Fee	Travel Insurance Premium	Total Fare
Rs. 1090.00	Rs. 23.60	Rs. 0.45	Rs. 1114.05 *

\* Payment Gateway charges as applicable.

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IRCTC Apply Annual Fee of ₹599 will be charged from 2nd year onwards

**Must Read**

- Please take a screenshot of ERS i.e. Virtual Reservation Message(VRM) OF YOUR TICKET FROM YOUR Booked Tickets History page .You have to carry this VRM or SMS send to you along with any Govt. authorized ID Card during train journey in original. Both the SMS(or VRM)& original ID will be examined by ticket checking staff on stations/trains for verification purpose. [List of Govt. authorized ID Cards permissible for undertaking journey on reserved tickets.](#)
- This ticket is booked on a personal user ID and can not be sold by an agent. If bought from an agent by any individual, it is at his/her own risk
- Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their luggage and also to desist from smoking in the trains.

**How to**

- Cancel your e-ticket/ File TDR for e-ticket
- Change boarding point on e-ticket
- Change in name on a reserved ticket
- [Railway Refund Rules](#)

**Customer Care**

- In case you require any further assistance ,please raise your query at <https://query.irctc.co.in> or call us at 14646 / 08044647999 / 08035734999 ( 24\*7 Hrs ; Language: Hindi or English).
- Just dial 139 from your landline, mobile & CDMA phones for railway enquiries.
- For any enquiries or information regarding your transaction with IRCTC, do not provide your credit/debit card details by any means to IRCTC. All your queries can be replied on the basis of 15 digit IRCTC Transaction id/ 10 digit PNR no./ User id. IRCTC does not store the credit/ debit card information in any form during the transaction.

**Book Hotels**

Booked your train ticket, now complete it with booking the hotels on IRCTC website for a wonderful stay. **"Book Now!"**

To book and get food delivered on your train berth, please call IRCTC Toll free No. 1323 or log in at [www.ecatering.irctc.co.in](http://www.ecatering.irctc.co.in)

**Please don't print unless extremely necessary.**

Warm Regards,  
Customer Care  
Internet Ticketing  
IRCTC